



March 07, 2019

Dear STERIS Dealer,

This letter is to inform you that the Medisafe range of Niagara Washer Disinfectors are with immediate effect no longer in the portfolio of products offered by STERIS.

STERIS strives to deliver the highest level of Customer support in the industry. As part of that commitment, we want to provide you with notice of this product discontinuation and of our commitment to continue supporting the install base with the following policy:

“Assuming service replacement parts availability, all service and accessories indicated for use with the Medisafe Niagara range of products will continue to be available for a minimum of 7 years.”

STERIS will be replacing the Niagara products with the introduction of the new AMSCO 7000 HP range and the updated portfolio of Ultrasonic products to better serve our Customers, but ultimately to provide the very best technological advancements and reprocessing solutions to our Customers.

Note: In the interim time until the AMSCO 7053HP Washer product is available (due to be launched April 2019) and in case of an extreme extenuating circumstance or a customer need relating to an already submitted quote or awarded tender, we would look at the possibility of discussing the supply of the Niagara product, however please note that this would require STERIS internal approval prior to the order becoming accepted.

If you have any questions or require further support, please don't hesitate to contact me.

Samuel Morais

Marketing Director of Washers & Ultrasonic Portfolio EMEA